

Platform Training

Learning packages to maximize value, results and ongoing success

Challenge

You have the most powerful reputation management platform at your disposal. But it can be daunting to learn a new system. How can you ensure that your team has easy-to-learn and optimal training to help you realize your investment in the Reputation platform?

Solution

Reputation provides advanced training options to help you reach your goals — from rollout to ongoing support.

- **Onboarding:** Admin Training provides comprehensive training to get up-and-running quickly
- **Orientation:** Our Solution Course Library delivers targeted training for all roles in your organization
- **Ongoing:** Custom training services help your team quickly learn new features and best practices specific to your goals

Our admin training has earned a

4.8 

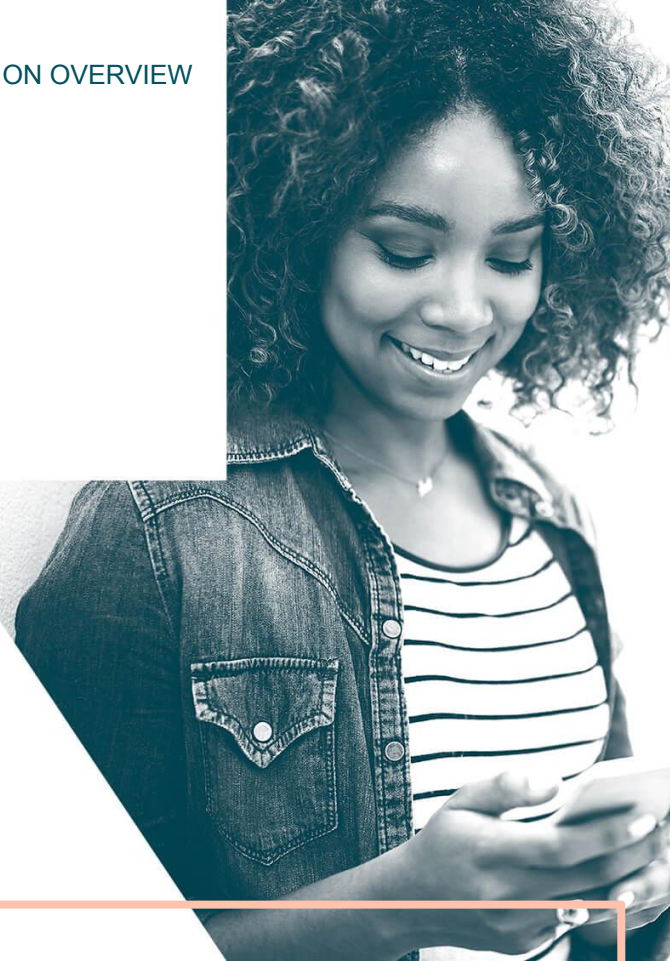
star rating in participant feedback

“You guys made what is usually a HORRIBLE experience (web-based training) fun and informative.”

“I learned so much about how to add value to my company.”

“I didn’t know about this feature—I really like this!”

Reputation Training Clients



Paid Training Packages

ADMINISTRATOR TRAINING

Develop an in-house expert from the start

Designating a system administrator at the beginning of your implementation ensures a successful rollout and adoption with your larger team. The upfront effort improves your users' adoption and helps you get a return on your investment earlier.

This subscription provides 5 hours of self-paced virtual training with practice exercises inside a full sandbox environment.

Minimum of 1 registration required. This training includes:

- PowerUp: Platform Essentials Course
- Admin: Platform Management Course
- Downloadable course workbook
- 60 days of sandbox access
- Personalized certificate of completion

SOLUTION LIBRARY

Get all users up-to-speed quickly

These are unlimited-access virtual courses that provide a low-effort option to certify new team members as they come on board — even long after your implementation phase. Major brands leverage the solution library year after year to train their teams on the latest and greatest.

Ensure your team understands fundamentals and best practices to maximize their time in the platform.

Solution Library includes:

- Up to 6 courses enabled for solutions purchased; courses refreshed annually
- Hands-on practice and shareable certificates
- Monthly report for an administrator to track certifications

CUSTOM SERVICES

Manage change with ease

Leverage our training experts to engage your team, drive policy adoption, and facilitate roll-out.

Custom Services includes:

- Recorded Videos and User Guides
- Platform Pop-Ups and Buttons
- In-Product Tours (WalkMes)
- Scheduled Webinars or Classroom Events

About Reputation

Reputation's award-winning platform consistently delivers innovative solutions to help companies manage tens of millions of ratings, reviews and customer feedback interactions across thousands of touchpoints. The patented algorithms behind Reputation Score are based on a decade of deep machine learning and provide businesses of all sizes with a reliable index of brand performance that they can use to Get Found, Get Chosen and Get Better.

Request a Demo

North America
sales@reputation.com

EMEA
emea-info@reputation.com

Founded 2006 · 800+ Enterprise-class Clients · 300K+ Locations Managed · 250M Reviews and Social Posts Managed · 40M+ Surveys Deployed · 3B Business Data Points Managed · 33 Patents and Growing

